

CUSTOMER:



PARTNERS:



The LA Board of Supervisors (LA BOS) is the governing body of the County of Los Angeles. Their staff is made up of five agencies that manage the county and serve the needs of more than 10 million people. The LA BOS needed to find a solution that wouldn't disturb the important work they do while simultaneously onboarding their on-premises team to a work-from-home environment using Azure Virtual Desktop. LA BOS prioritized a great end-user experience during the transition for their workforce above all else.

CUSTOMER SCENARIO

Large team: The LA Board of Supervisors is made up of a team of over 600 users; they needed assurance that the transition to a work from home environment for their employees would be seamless.

User experience: The team at LA BOS wanted a work-from-home platform that was easy for their employees to use and understand.

Functionality: The company was looking for a solution that supported their needs and provided space for future extensibility.

KEYS TO WINNING

Ease of service: Nerdio Manager for Enterprise provided an efficient and quick transition for the LA BOS team.

Efficient deployment: Nerdio Manager provided an efficient remote worker AVD deployment for LA BOS. Users were able to get up and running with their new environment at home in seconds.

Automation: Nerdio's built-in automation tools gave all 600 team members the capability to log in and out of their desktops easily multiple times a day for work.

CUSTOMER OUTCOMES

Time-management: The simplicity of Nerdio's platform saved the LA BOS IT team countless hours that it could have taken them to set up and manage AVD on their own.

Remote-work support: The onboarding process was done with minimal intervention during times when users were scaling-in or out of usage.

Growth capability: LA BOS plans to stay with Nerdio to benefit from future releases of Nerdio Manager that will feature extended reporting and dashboarding capabilities geared around performance and cost.

QUOTES & EXCERPTS

"What stood out most was the level of resilience and dependability which Nerdio's Support Teams demonstrated. They were always responsive and educated the team on all things AVD. On our journey to the next generation of distributed work capabilities, Nerdio has provided a reliable and valuable partnership."

- Mayan Nath, IT Manager, LA Board of Supervisors

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