


CUSTOMER: PARTNERS:   **Microsoft**

Epiq, a global provider of legal services, was already in the process of moving their platform to a flexible, virtual environment, but the COVID-19 pandemic accelerated their plans. Epiq's global roster of clients rely on them to perform large-scale, complex legal tasks and streamline administration. They needed a third-party platform that would provide increased functionality, scalability, and cost-savings in an efficient manner. Nerdio moved their entire workforce into a virtual environment in two weeks and lowered their monthly costs significantly with their tool for Azure Virtual Desktop, Nerdio Manager for Enterprise.

CUSTOMER SCENARIO

Privacy and security: Epiq is responsible for providing their legal clients with the assurance that their important, private, and sensitive customer data is protected.

Remote capabilities: Prior to the pandemic, Epiq initiated the move to a remote workspace, but their previous partner didn't facilitate their understanding of the new platform. They needed guidance to get the most out of their investment.

Global accessibility: Epiq's legal eDiscovery requires that teams have the proper virtual and remote tools to access the large volume of data stored on their server from a wide range of international locations.

KEYS TO WINNING

Reliability and expertise: Epiq was initially hesitant about working with a third-party tool, but Nerdio's constant support and deep knowledge of the AVD auto-scaling quelled their anxiety.

Virtual document review: Epiq relies on in-office employees to perform document review services, but with Nerdio, they were able to implement an eDiscovery system in a virtual desktop environment.

Cost savings: Nerdio Manager for Enterprise **saves Epiq \$90,000 a month on storage and computing costs** and centralizes the management of their many host pools.

CUSTOMER OUTCOMES

Rapid set-up: Nerdio was able to onboard Epiq's large global team in a virtual workspace within two weeks. Epiq now has 4,000 users on the platform, 2,500 of whom log on daily.

Financial impact: Nerdio's Advanced Auto-scaling capabilities reduced Epiq's monthly costs on Azure storage and computing costs by \$90,000 allowing them to broaden the use case for AVD across the organization.

Time-saving: Nerdio's platform helped Epiq link and manage a dispersed, remote and fluctuating eDiscovery review team from brick-and-mortar offices to a virtual, centralized environment.

QUOTES & EXCERPTS

"The biggest takeaway from all this is how Nerdio helped us increase efficiency and decrease cost in the wake of COVID. It was quick and easy to identify how Nerdio helped us. Looking back, we wish we had pulled the trigger on Nerdio sooner."

– Drew Wright, Senior Manager of Information Technology, DRS for Epiq

"Nerdio has saved our team countless hours. Time we can spend on other important things -- supporting users and acting more strategically." In a business where time is of the essence, Nerdio proved its worth quickly. As Wright tells it, "Epiq turned a very large workforce virtual in about two weeks. Being able to layer on a tool like Nerdio, and seeing increased functionality, scalability, and significant cost-savings was just invaluable to us."

– Drew Wright, Senior Manager of Information Technology, DRS for Epiq